

services



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Services and Charges



AUTOMATE maintains a highly-skilled staff of competent, trained technicians, engineers, specialists and consultants for the purpose of

- 1-Commissioning Services.
- 2-Maintenance Services.
- 3-Consulting Services related to Drives, Automation, Machine Control Systems and Process Control Automation Systems at customer facilities or at automate offices.

Commissioning Services include services related to the supervision of the installation of equipment and/or components such as drives, PLC's, HMI's, Process Automation Systems and the initial testing, tuning and commissioning of the equipment for service.

Maintenance Services provides continuing engineering services and repair to maintain equipment or system integrity.

Consulting Services are those involving engineering studies, tests and evaluations including system or equipment modification and special customer training programs.

Foreign Engineering Service, Services commensurate with those listed above are also available to customers serving foreign markets. Your local Automate representative can provide you with additional pricing information upon request.

Trade and Other classifications: On selected jobs where it is practical to utilize fitters, mechanics, winders, welders, machinists, etc. to perform a portion of the work, their services will be provided at current local rates.

Invoicing: Unless otherwise specified in its proposal, Automate shall have the right to invoice the purchaser for material delivered and work performed under this order at such times that it considers appropriate. Except for work performed (i) under a firm fixed price basis or (ii) pursuant to terms of a previously priced existing contract between Automate and Purchaser, invoices for work performed by Automate may add, and note, on each invoice a charge of 3% (over and above the price of the work) which is related to Automate compliance with present and proposed environmental, health and safety regulations associated with prescribed requirements covering hazardous materials management and employee training, communications, personal protective equipment, documentation and record keeping associated therewith.

Indemnification, Automate agrees to indemnify and hold harmless Customer only against third party claims, liabilities and damages as are incurred by the Customer with respect to bodily injury, including death and/or tangible property damage to the extent that the claims arise out of Automate negligent performance of the Agreement. Automate indemnification obligations are contingent upon Customer's prompt notice to Automate of any claim for indemnification and on Automate being given the right at its expense to settle and to defend or control the defense of any suit or claim requiring indemnification.





Classification / RATE Schedule

Service	Hourly Rate	Overtime Rates		Minimum Billing / during the week
		Saturdays	Holidays	1 – 4 Hours
LOCAL SERVICE	\$75	\$100	\$150	\$300
INTERNATIONAL SERVICE	\$125	\$150	\$200	\$1,000 / 8 hours minimum billing
Teleservice TeamViewer Ewon	60\$	70\$	100\$	Minimum Billing 2 hours
Traveling	All Traveling means must be pre-booked by the client, otherwise it will be charged at cost plus 10% handling fees.			
Accommodations	All Accommodations must be pre-booked by the client, otherwise it will be charged at cost plus 10% handling fees.			

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Straight time rates apply to all time worked or traveled during a normal eight hour workday. The normal eight-hour workday is defined as any consecutive eight-hour day shift period (Monday through Friday – Holidays excluded) between the hours of 7 am and 7 pm, with an allowance for lunchtime.

Overtime rate applies to all hours worked in excess of eight hours on weekdays and all time worked or traveled on Saturdays. Premium rate applies to all hours worked or traveled on Sundays and Holidays.

Hourly and Daily Rates

Do not include travel and living cost. Should the Purchaser require additional documentation such as copies of employee expense reports and/or expense receipts, a written request must be submitted to Automate.

Per Diem Rate

Where customers specify or require per diem rates for living expenses, a daily flat charge will be applied for each day, or portion thereof, worked. The per diem rate for the class of service rendered will include normal local living and transportation expense. Travel time and expenses from the engineer's headquarters to and from the job site will be billed separately. Consult your local Automate representative for additional information.

Travel time

The maximum billing for traveling time, at the straight time hourly rate, shall be eight hours per man for any one-calendar day. Traveling time and expenses for each person will include leaving and returning to his headquarters.

Standby Time

When service personnel are on the job site but unable to perform services requested due to circumstances beyond ITEC control, the customer will be charged up to eight hours per day standby time at applicable rates.

Other Charges

The following charges will be in addition to the service rates outlined above.

A. Expendable Small Tools, Special Tools and Equipment

When a particular job requires the furnishing of small expendable tools or specialized tools, equipment, and instruments not normally carried by a field engineer or representative, a charge will be made equal to either the cost of acquisition (expendable items) or a rental charge, in the case of Special Tools and Equipment, as appropriate.

B. Material Furnished by

All Automate material used on the job will be billed at current prices.

C. Material Purchased from Subcontractors or Other Vendors

Materials or services from Subcontractors or Vendors will be billed at cost plus a handling fee.

Terms of Sale

Prices subject to change according to a separate offer/contract

Qualified **SIEMENS** Solution Partner Automation

Success through true quality. In order to do justice to this claim on our part, we have entered into a strategic partnership with Siemens Drive Technologies and Industry Automation. As a certified Siemens Solution Partner Automation*), we provide you with tailor-made solutions of outstanding quality

You profit from the innovative products and systems of Siemens and from our excellent know-how of solutions and industry.

We have proven our competence in the following areas.